

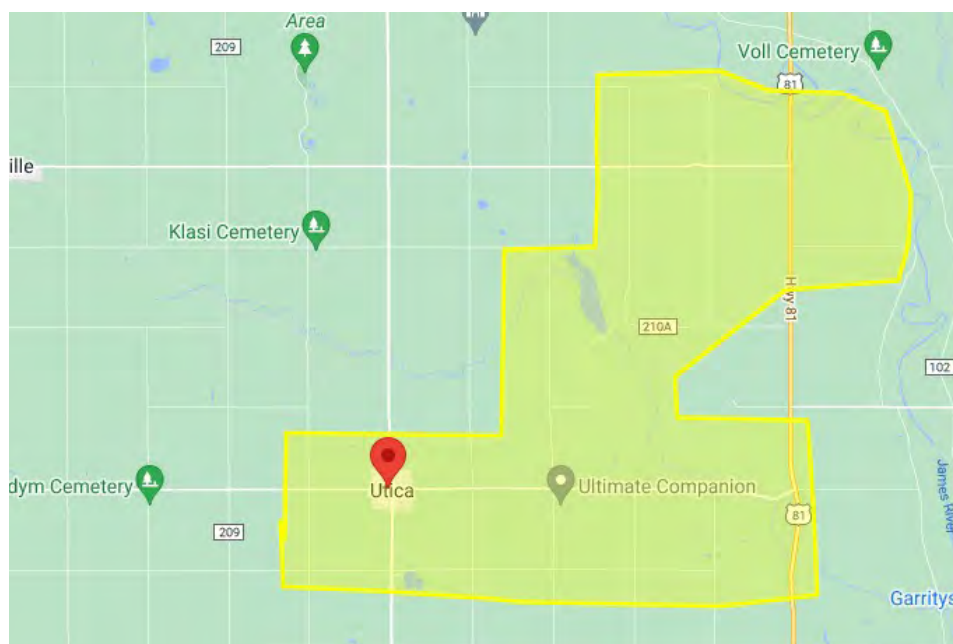
Fast, reliable internet is coming your way!



We look forward to serving you!

Hello! Golden West is proud to serve the Utica area with much-needed broadband internet service that is super fast and very reliable

Project Area Construction begins soon to bring advanced fiber-optic connectivity to Utica and the surrounding area. The project covers an area starting about 3 miles north and west of Yankton or about a mile north of the Double T Truck Stop along U.S. Highway 81. Adjacent to Golden West's Lesterville service area, the project covers about 28 square miles and will connect more than 100 households to much-needed broadband service that is fast and reliable.



After construction is complete later this year, fiber-optic connectivity will be available to all homes and businesses in the area shown in yellow above.

About Construction

Three contractors will work on behalf of Golden West to complete the project. They are:

- 1) CHR Solutions**, from Mitchell, SD, will continue its work on easements, permits, and inspections.
- 2) Ripley's, Inc.** from Minnesota will serve as the construction contractor and will begin burying cable in the ground April 1, weather permitting.
- 3) Golden West** will serve as the wiring contractor and will handle all customer service throughout the project. Please call us if you have

questions at **1-855-888-7777** and ask for engineering.

NOTE: Golden West issues every worker – employees and contractors – a Golden West badge with their name and photograph. For your safety, don't hesitate to ask to see it at any point during the project.

Internet Service, Speeds, and Pricing

If you have preordered and the construction is complete, you can choose the speed that best suits your needs with no data limits or contracts.

- **250 Mbps – \$64.95**

Choose if you will use the internet primarily for email, browsing online, and streaming on one or two devices.

- **500 Mbps – \$84.95**

Choose if you plan to do a lot of streaming and connect multiple devices.

- **1 Gig (Gbps) – \$104.95**

Choose if you're a telecommuter, stream in high-definition, or are a serious gamer.

- No installation fee if you request service in April 2024.

Important enhancements like Ultimate Wi-Fi and VIPRE Advanced Security will also be available to purchase.

Two Customer Appointments Needed

Golden West will schedule two appointments with you. At the first appointment early in the project, a Golden West field service technician will prepare your home or business for service. They will discuss the best placement for installing a clamshell or small box on the exterior of your home or business; this is the point to which



A clamshell must be hung on every home or business to get service.

the fiber-optic cable will be buried. The technician will also talk with you about any underground things on your property to avoid. At the second appointment towards the end of the months-long project, Golden West will connect your high-speed internet service.

Wi-Fi Options

With the growing options for smart devices, Wi-Fi is as important today as the internet connection itself. For optimum Wi-Fi coverage and support along with exceptional protection and control, Golden West recommends subscribers get Ultimate Wi-Fi for just \$11.00 per month.

At a minimum, Golden West strongly encourages you to take Managed Wi-Fi. For \$6.00 a month, Golden West

leases you a router and provides Wi-Fi technical support. You won't have as much control over your network or as much protection from online threats, but Golden West will still help with any Wi-Fi connectivity issues you may encounter and will replace your router when necessary.

If you are very tech-savvy, you can use your own router from Golden West's list of tested devices. Visit goldenwest.com/router for more information and a list of tested routers.

When Will My Broadband Internet Service Become Active?

If you preorder service, you should have an active broadband connection by the end of 2024, hopefully sooner. Preordering can be done on the Golden West website with no advanced payment required.

When you preorder, you'll indicate whether you want residential or business service. You will also provide Golden West with all your preferred contact information, including contact name(s), physical address, mailing address, preferred email address(es), and preferred phone number(s) for both calling and texting. This will help Golden West and its contractors stay in touch with you throughout the months-long construction process.

How do I get service?

Visit goldenwest.com/fiber for more information. Enter your address to determine availability, select "High Speed Internet Service," and complete the contact form to be added to the list to receive service.



PO Box 411, Wall, SD
1-855-888-7777
goldenwest.com/FTTH

Phone & Cable TV Services

You will want to keep your current landline phone service as Golden West is not offering these services. If you rely on cell service, please contact us to discuss using your Wi-Fi to place calls.

You will also want to keep video or television service with your current provider as Golden West is not offering this service. However, if you do take Golden West broadband internet services, you can use your high-speed Golden West internet connection to use a streaming service instead.

Can I Decline Golden West Service?

Of course! Golden West will bring fiber-optic technology to every home or business in the town of Utica only if the owner approves of construction. The organization will also bring infrastructure to every rural home or business outside of Utica that preorders service.

It may be in your best interest to preorder service during the initial construction period as there will be no charge to bring the fiber-optic infrastructure to you. Those who live in town who do not authorize the infrastructure or those who live out of town who do not preorder service may be subject to construction costs and/or contract terms if they order service after the initial construction is completed.