

Reset Your Golden West Email Password

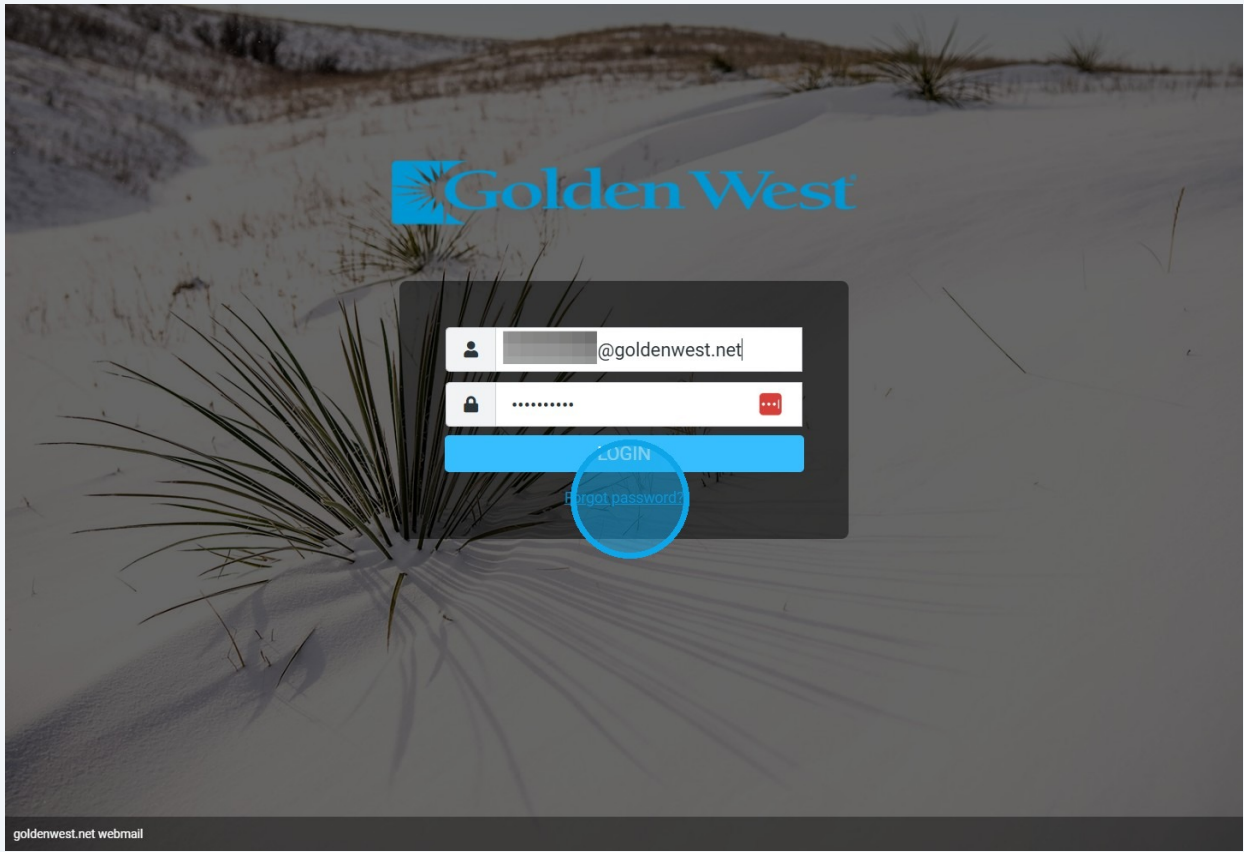
Forgot your Goldenwest email password? This guide shows you how to reset it quickly and easily. Follow these simple steps to regain access to your account.

After you've added a Recovery Email to your account, should you forget your password, you can follow these steps to reset it.

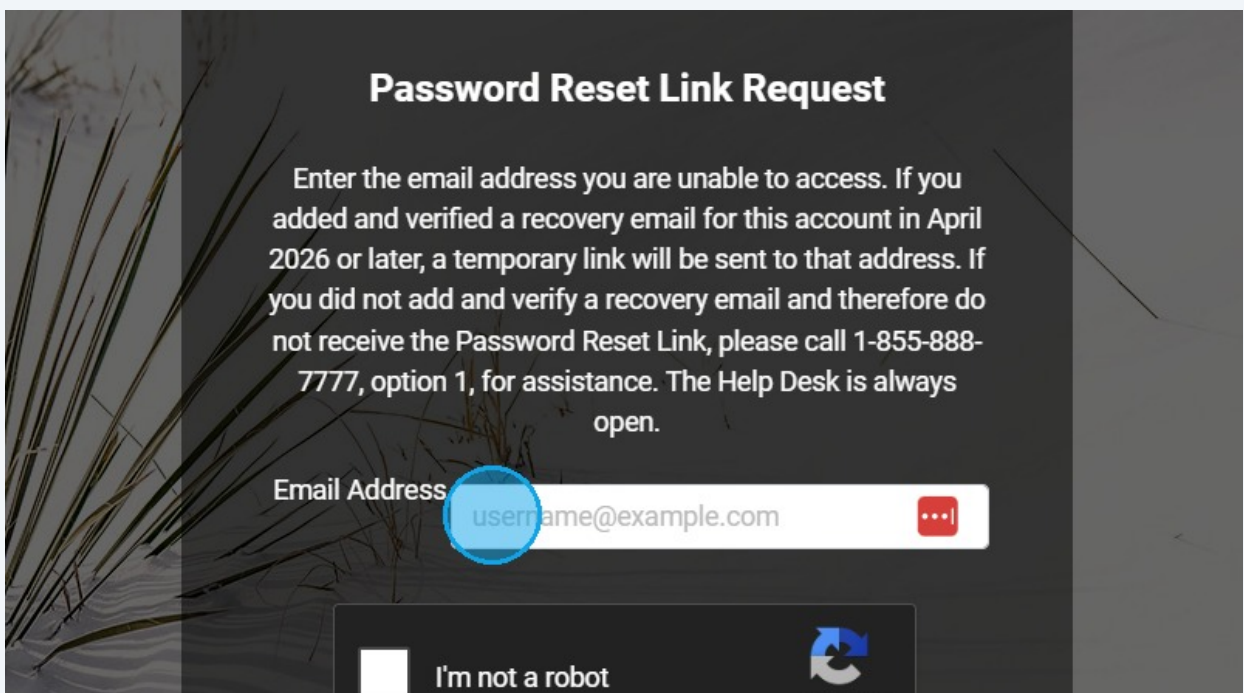
- 1 Navigate to your Golden West webmail login page.



2 Click "Forgot password?"

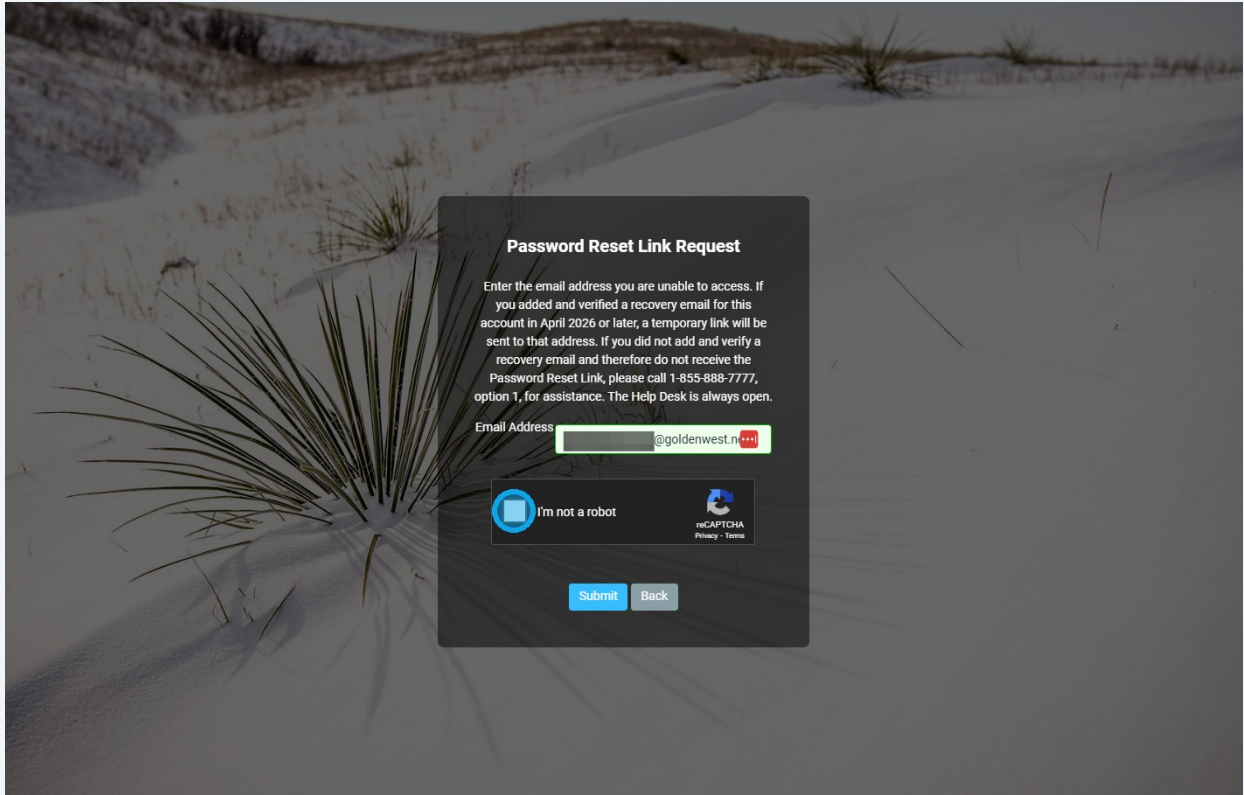


3 Click the "Email Address" field and enter the email address you are unable to access.



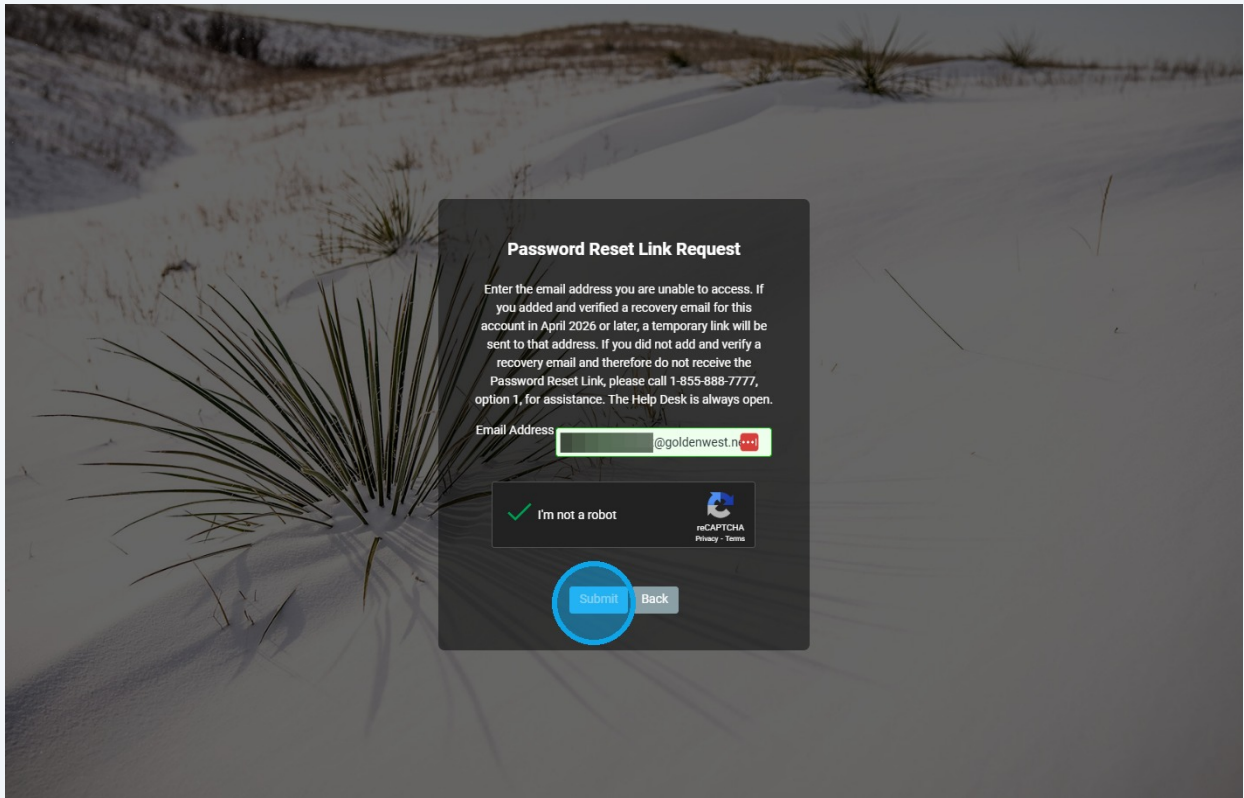
4

Click the box to acknowledge that you are not a robot.



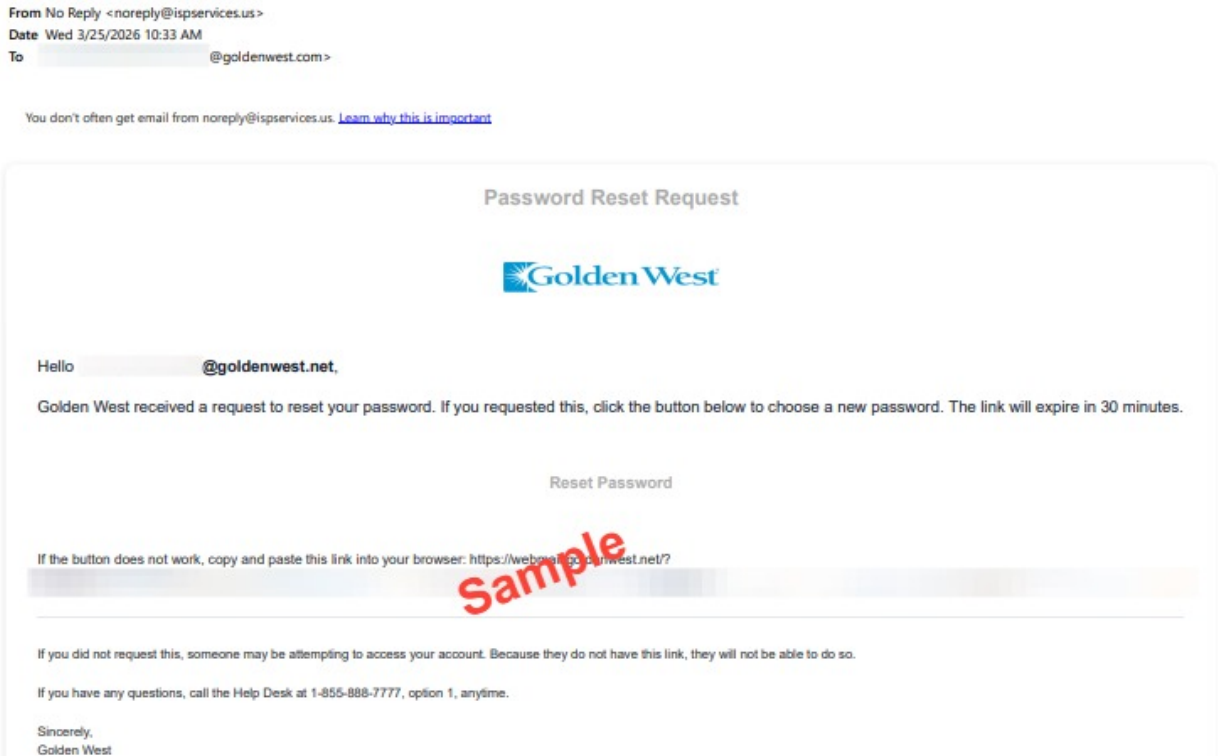
5

Click "Submit."



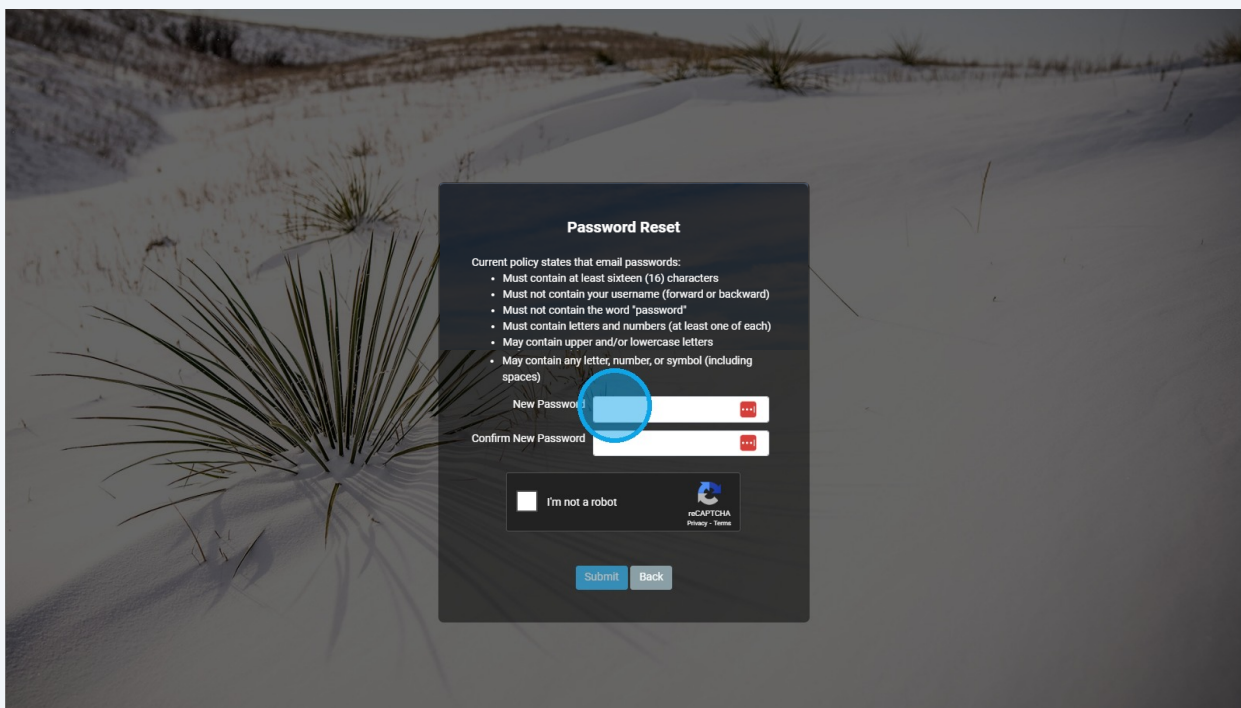
6

Your recovery email address will receive an email from "noreply@ispervices.us" with the subject line "Password Recovery Submission." Click on the "Reset Password" button or copy and paste the link provided into your browser to reset your password.



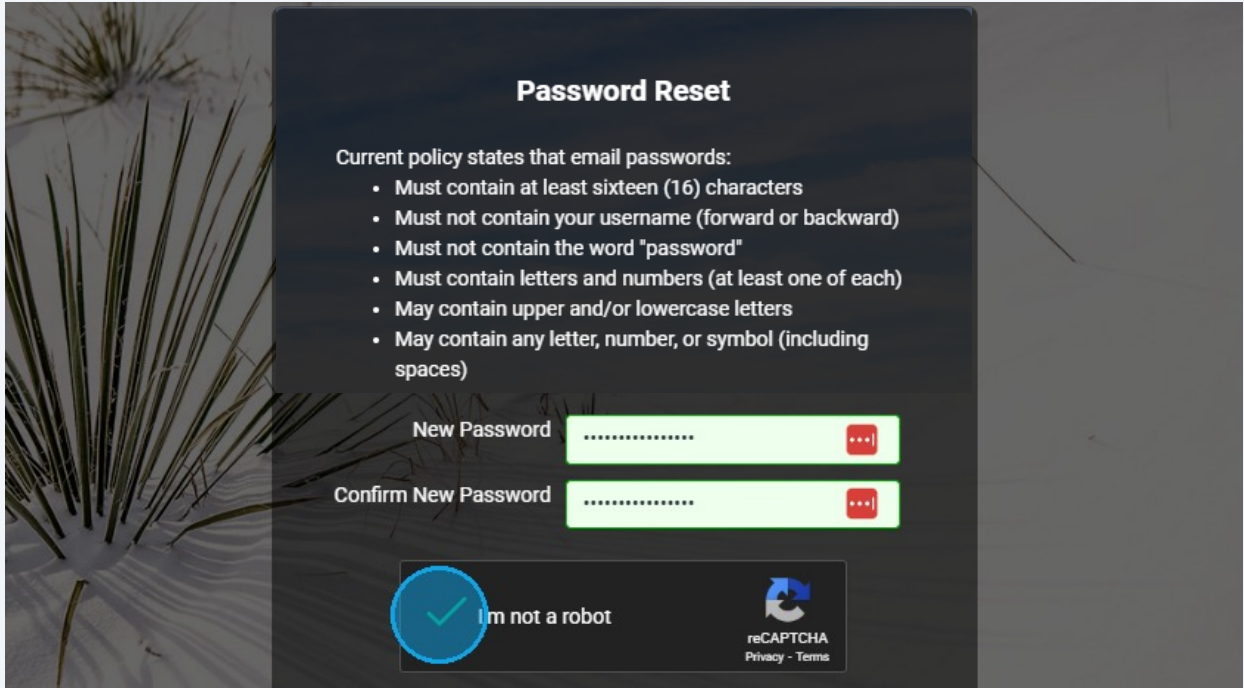
7

Enter a new password that is 16 characters long and follows the other rules listed. Enter the new password in the "New Password" field and in the "Confirm New Password."



8

Click the box to acknowledge that you are not a robot. A green check mark will appear.



Password Reset

Current policy states that email passwords:

- Must contain at least sixteen (16) characters
- Must not contain your username (forward or backward)
- Must not contain the word "password"
- Must contain letters and numbers (at least one of each)
- May contain upper and/or lowercase letters
- May contain any letter, number, or symbol (including spaces)

New Password

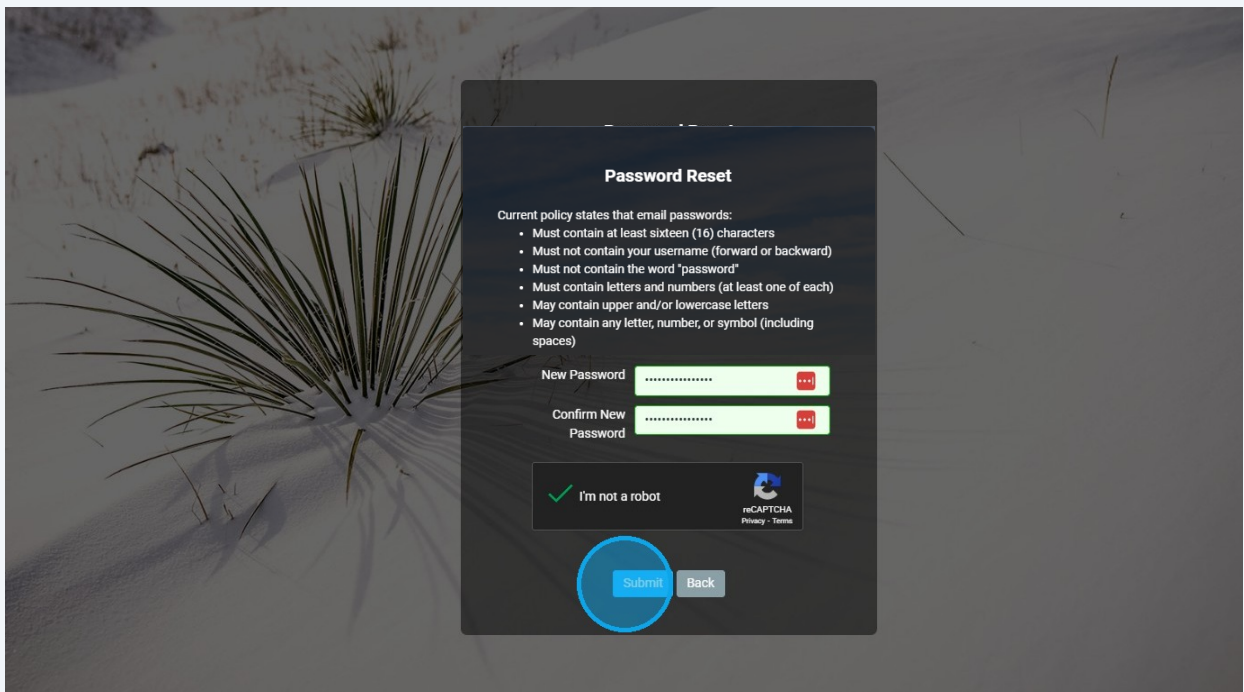
Confirm New Password

I'm not a robot

reCAPTCHA
Privacy - Terms

9

Click "Submit."



Password Reset

Current policy states that email passwords:

- Must contain at least sixteen (16) characters
- Must not contain your username (forward or backward)
- Must not contain the word "password"
- Must contain letters and numbers (at least one of each)
- May contain upper and/or lowercase letters
- May contain any letter, number, or symbol (including spaces)

New Password

Confirm New Password

I'm not a robot

reCAPTCHA
Privacy - Terms

10

After you reset your password, you will be directed back to the login page, where you will enter your Golden West email and your new password.

