## **Hosted PBX by Golden West**

## Replacing Employees

If you have a new employee taking over an old employee's extension:

- 1. On the menu bar, click Users.
- 2. Click the name of the user being replaced.
- 3. Change the name, department, email address, and password, as appropriate, and then click SAVE.
- 4. To reset the mailbox for a new employee, click the **Voicemail** tab, scroll down to the **Data** section,



click Clear Data followed by Yes at the confirmation prompt, and then click Save.

