Remote Call Forwarding

Allows you to forward your calls from a remote location.

How to use:

1. Pick up the handset and dial the access directory number.
2. Listen for ringback tone, followed by special tone (2 beeps).
3. Dial the home telephone number from which your calls will be forwarded (not including the area code), followed by your 4-digit PIN code.
4. Listen for special dial tone.
5. Dial the call forward activation code 72#.
6. Listen for special dial tone.
7. Dial the number to which you want your calls forwarded.
8. Listen for two beeps. Call Forwarding is now activated.

To deactivate call forwarding:

1. Follow the same steps 1 through 5 except dial the call forward deactivation code 73#.

Note: The customer must have as option on his/her line Call Forwarding, Call Forwarding Remote Access, PIN XXXX.

Any customer wishing to add Remote Call Forwarding on to an account must come to a Golden West location with a valid ID to verify account ownership.

For additional information call: 1-855-888-7777

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