Hosted PBX by Golden West

Voicemail Tree

The below voicemail tree shows what to dial for each option in your mailbox.

Voicemail x5000

- **1 New Messages**
  - 1 save
  - 2 replay
  - 3 forward to user
  - 4 delete
  - 5 skip
  - 6 reply (note 1)
  - 7 rewind 15 sec
  - 8 pause/continue
  - 9 fast fwd 15 sec
- **2 Saved Messages**
- **3 Send Messages**
  - during recording message playback
  - 5 Skip
  - 7 Rewind
  - 8 pause/continue
  - 9 fast forward
  - 1 to individuals (note 2)
  - 2 to all
  - 3 to defined groups
- **4 Set Call Forwarding**
  - 1 to mailbox (note 3)
  - 2 destination device
  - 3 turn forward on/off
  - 4 forward to here (note 4)
- **5 Control Options**
  - 1 set password
  - 2 record name
- **6 Greetings**
  - 1 record greeting
  - 2 review greeting
  - 3 select greeeting
- **7 Deleted Messages**
  - 1 retrieve to saved box
  - 2 replay
  - 3 skip
- **from any menu**
  - # previous menu
  - # done with current action

Notes

1. can only reply to internal callers
2. each user extension is delimited by a # sign
3. same as Do Not Disturb (DND) feature
4. forward all calls to the current phone being used (requires confirmation)

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