



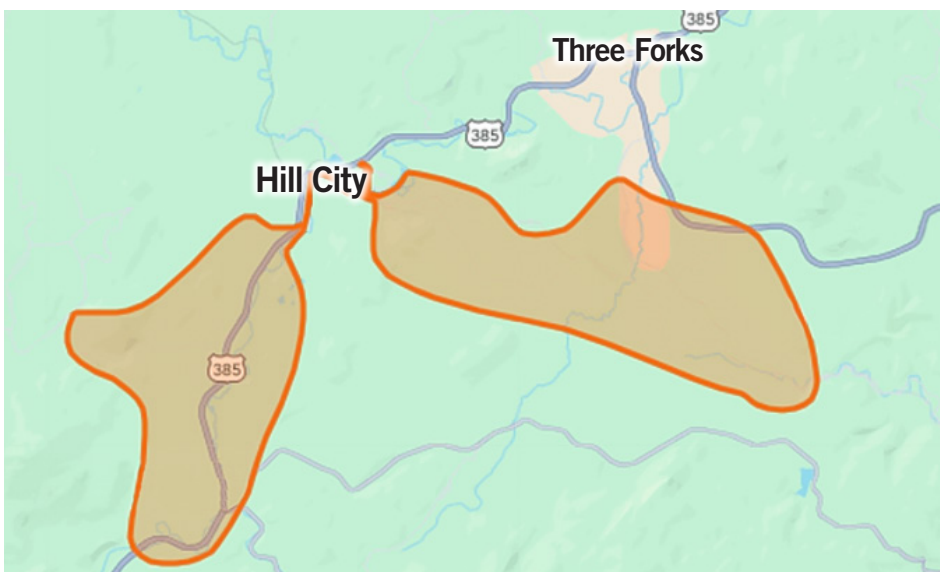
# Fast, reliable internet is coming your way!



# We look forward to serving you!

**Hello! Golden West is proud to serve the rural Hill City area with broadband internet service that is super fast and very reliable.**

**Project Area** Construction will begin soon to bring advanced fiber-optic connectivity to rural Hill City. The project runs south of Hill City along S.D. Highway 385 and east along Highway 323, also known as the Old Hill City Road. Adjacent to Golden West's existing Hill City and Custer service areas, the project covers about 15 square miles and will provide locations here with a superfast internet connection.



- **250 Mbps – \$64.95**  
Best for email, browsing online, and streaming on one or two devices.
- **500 Mbps – \$84.95**  
Best for streaming and connecting multiple devices.
- **1 Gig (Gbps) – \$104.95**  
Best if you're a telecommuter, stream in high-definition, or are an avid gamer.
- **No construction costs or installation fee if you request service during construction.**

After construction is complete later this year or early next year, fiber-optic connectivity will be available to all addresses within the area shown in orange above.

## About Construction

**Two contractors will work alongside Golden West to complete the project. They are:**

- 1) Heberly & Associates** out of Montana will continue its work on easements, permits, and inspections.
- 2) North Central Service** from Minnesota will serve as the construction contractor and will begin burying cable in the ground around April 1, weather permitting.
- 3) Golden West** will take care of wiring and will handle all customer service throughout the project. Please call us if you

have questions at **1-855-888-7777** and ask for engineering.

**NOTE:** Golden West issues every worker – employees and contractors – a Golden West badge with their name and photograph. For your safety, don't hesitate to ask to see it at any point during the project.

## Internet Service, Speeds, and Pricing

If you have preordered and the construction is complete, you can choose the speed that best suits your needs with no data limits or contracts. Important enhancements like Ultimate Wi-Fi and VIPRE

Advanced Security will be available to purchase prior to activation.

## Two Customer Appointments Needed

Golden West will schedule two appointments with you. At the first appointment early in the project, a Golden West field service technician will prepare your home or business for service. They will discuss the best placement for installing a clamshell or small box on the exterior of your home or business; this is the point to which the fiber-optic cable will be buried. The technician will also talk with you about any



A clamshell must be hung on every home or business to get service.

underground items on your property to avoid. At the second appointment towards the end of 2025 or early 2026, Golden West will activate your high-speed internet service.

### Easy Wi-Fi Management

A strong Wi-Fi connection is just as important as your internet speed. With more smart devices in homes, managing your network is essential.

Both **Ultimate Wi-Fi** (+\$11/month) and **Managed Wi-Fi** (+\$6/month) are controlled through the **My Wi-Fi Golden West app**.

### With Ultimate Wi-Fi, you get:

- Router leasing
- Tech support and free replacements
- Whole-home Wi-Fi coverage
- Enhanced security and intuitive parental controls
- Additional features for more control and personalization

### Managed Wi-Fi provides:

- Router leasing
- Tech support and free replacements
- Whole-home Wi-Fi coverage
- Basic management without the added features

Want to use your own router?  
Visit [goldenwest.com/router](https://goldenwest.com/router)  
for available tested options.

### When Will My Broadband Internet Service Become Active?

If you preorder service, you should have an active broadband connection by the end of 2025 or early in 2026. Preordering can be done on the Golden West website; advanced payment of \$60 is not due until your service activation is scheduled.

When you preorder, you'll indicate whether you want residential or business service, and you'll create a Golden West online account. You will also provide Golden West with all your preferred contact information, including contact name(s), physical address, mailing address, preferred email address(es), and preferred phone number(s) for both calling and texting. This will help Golden West and its contractors stay in touch with you throughout the construction process.

## How do I preorder service?

To begin, visit [goldenwest.com/hillcity](https://goldenwest.com/hillcity). Enter your address to determine availability, select "High Speed Internet Service," and complete the form to register your address to receive service.

Scan to  
sign up  
today! ▶





PO Box 411, Wall, SD  
1-855-888-7777, option 3  
[goldenwest.com/hillcity](http://goldenwest.com/hillcity)

## **Preorder service today!**

Order soon to avoid construction and installation costs; advanced payment of \$60 is not due until your service activation is scheduled later this year or early next.

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### **Phone & Cable TV Services**

You will want to keep your current landline phone service as Golden West is not offering these services. If you rely on spotty cell service, please contact us to discuss using your Wi-Fi to place calls.

You will also want to keep video or television service with your current provider as Golden West is not offering this service. However, if you do take Golden West broadband internet services, you can use your high-speed Golden West internet connection to stream video instead.

### **Can I Decline Golden West Service?**

Of course! Golden West will only bring infrastructure to you if you preorder service. If you preorder service during the initial construction period, there will be no charge to bring the fiber-optic infrastructure to you. Those who do not preorder service may be subject to construction costs and/or contract terms if they order service after the initial construction is complete.