We believe in keeping things simple - especially when it comes to your bill. We hope you find this section-by-section explanation of your Golden West statement helpful.

Follow this sample to understand the information on your statement. If you have questions, give us a call and we’ll walk you through it.

1. **Account Information**
   Please have your account number when calling Golden West.

2. **Payment Stub**
   To ensure proper credit, please return it with your payment.

3. **Contact Information**
   Refer to these phone numbers when you need assistance or information from Golden West.

4. **Summary of Charges and Payments**
   This is a quick, at-a-glance summary of your current charges. It also reflects the previous balance, payments received and the total current charges due.

5. **Promotional Offers**
   Watch this area for special offers.

The number of pages and details included in your statement from Golden West will vary depending on the number and type of services you subscribe to, whether you are a residential or commercial customer, and your monthly usage of services.
6. **Change of Address**
Use this area to inform us of a change in your billing address.

7. **Payment Options**
Simplify your life by using a credit card, debit card, or checking account to pay your monthly bill.

8. **Frequently Asked Questions**
We hope this section will answer your questions. Additional FAQ's can be found at goldenwest.com as always, contact us for more information.

9. **Service Summary**
An at-a-glance breakdown of the monthly cost of your services.

10. **Long Distance Carrier**
This section identifies your long distance carrier.

11. **Charge Details**
This area is a breakdown of services and charges that occur on a monthly basis.

12. **Golden West Long Distance Detail**
Your long distance calls are detailed under this section.

13. **Bundled Long Distance Usage**
If you have a SmartPAK bundle, this area will show usage of your long distance minutes within that bundle.

14. **Notices / Messages**
This section includes important notices or messages to customers.

For more information dial 777 or call 1-855-888-7777.