

May 17, 2021

Dear [NAME],

Golden West was in the process of bringing advanced fiber-optic technology to your home or business this year. Fiber-optic technology delivers high-quality, more reliable internet service at incredible speeds. For cooperative members like you, this means phenomenal streaming experiences, enhanced distance learning capabilities, life-saving telemedicine, and expanded business opportunities.

Fiber-Optic Upgrade Was Halted by Oglala Sioux Tribal Administration

Golden West started construction in your area but has been halted under orders from the Oglala Sioux Tribe administration, despite Golden West having prior BIA land-use approvals.

Half of Oglala Sioux Tribe Customers Already Benefit from Fiber-Optic Technology

Tribal members in Pine Ridge, Oglala, Slim Buttes, and many other areas near you already enjoy fiber-optic technology. In fact, about half of Golden West's customers on the Pine Ridge Reservation are currently served by fiber-optic connections. Halting construction will leave you unable to access state-of-the-art internet services.

Upgrading to Fiber-Optic Technology Is Now Uncertain

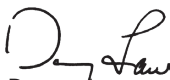
Golden West hopes this issue is resolved soon. However, as things stand now, it is unlikely construction will progress this year. We are disappointed that we cannot bring this significant investment in fiber-optic technology to you.

Thank You for Being a Golden West Customer

In the nearly 50 years that Golden West has served Oglala Sioux Tribal members, we have worked hard to meet the needs of you, our members. Through technology, sponsorships, donations, and jobs, Golden West remains committed to its partnership with the Oglala Sioux Tribe. The cooperative believes that having a fiber-optic connection positions you and your community for an even brighter future.

Thank you for allowing us to serve your telecommunications needs.

Sincerely,



Denny Law

General Manager & CEO