We believe in keeping things simple – especially when it comes to your bill. We hope you find this section-by-section explanation of your Golden West statement helpful.

Follow this sample to understand the information on your statement. If you have questions, give us a call and we’ll walk you through it.

1. **Account Information**
   - Please have your account number when calling Golden West.

2. **Payment Stub**
   - To ensure proper credit, please return it with your payment.

3. **Contact Information**
   - Refer to these phone numbers when you need assistance or information from Golden West.

4. **Summary of Charges and Payments**
   - This is a quick, at-a-glance summary of your current charges. It also reflects the previous balance, payments received and the total current charges due.

5. **Promotional / Information**
   - Watch this area for special offers and valuable information about Golden West services.

The number of pages and details included in your statement from Golden West will vary depending on the number and type of services you subscribe to, whether you are a residential or commercial customer, and your monthly usage of services.
Change of Address
Use this area to inform us of a change in your billing address.

Payment Options
Simplify your life by using a credit card, debit card, or checking account to pay your monthly bill.

Frequently Asked Questions
We hope this section will answer your questions. Additional FAQ's can be found at goldenwest.com or as always, contact us for more information.

Service Summary
See a breakdown of the monthly cost of your services at a glance.

Long Distance Carrier
This section identifies your long distance carrier.

Change Details
This area is a breakdown of services and charges that occur on a monthly basis.

Bundled Long Distance Usage
If you have a SmartPAK bundle, this area will show usage of your long distance minutes within that bundle.

Notices / Messages
This section includes important notices or messages to customers.

For more information call 1-855-888-7777.