

Budget Originating Toll (Toll Contro)

Customers can set a budget limit for out-going long distance calls. A warning tone sounds when nearing the end of their monthly limit. Toll calls will not connect if the predetermined "time bank" is empty. If a customer requests this service we need to know how many minutes they want to be able to use each month. This will work for bundled or non-bundled customers. Do a Quick Change order and add AIN1800 (\$2.00 a month) and email the NOC with the account #, order # and the number of minutes the customer wants to use each month before their calls are denied. Email NOC at networkoperationscenter@goldenwest.com

To view on customer's account:

1. Highlight the phone product
2. Click SDP View
3. Click house, Accounts, name of customer, Service Settings, AP Max Subscriber, Subscriber Services, Originating Call Management

- Available Minutes – number of minutes left to use
- Replenish Day of Month - 22
- Replenish Minutes – number of minutes allowed each billing cycle

For additional information, call: 1-855-888-7777

